

Protect your family and your home.



Customized Pest Control and Management



860-658-9100 • www.PeskyPest.com



Small Pests Can Mean BIG Problems

A single insect seems quite innocent. But as a group, the phrase “*strength in numbers*” couldn’t be more true. If this group of pests picks your home as a target, they will be quite impartial.

Any pest infestation, either inside or out (and sometimes at your neighbors!) should be taken seriously. By being proactive and addressing the problem with *Michael’s Carpenter Ant & Termite Services*, you could be saving thousands of dollars in damages and inconvenience. *Michael’s* will be able to help you with a current pest infestation and advise you of preventative measures to protect your home or business in the future.

Customized Treatments Carpenter Ants

A. Carpenter Ants are complicated. Do you think two or three service frequencies will cover every structure each time? *Michael’s* evaluates every situation and structure. We consider: 1) structure size and construction; 2) level of carpenter ant infestation; 3) seasonal weather and the effect on colonies; 4) different materials and varying levels of residual control.

B. You will quickly see the rational and value behind the different processes and treatment techniques for each service. *Michael’s Customized Pest Chart* will answer your questions about pest treatments and techniques.

C. *Michael’s Customized Plans* focus on minimum



time allotments for treatment. Ask us about the specifics. You will be surprised at the value for your money.

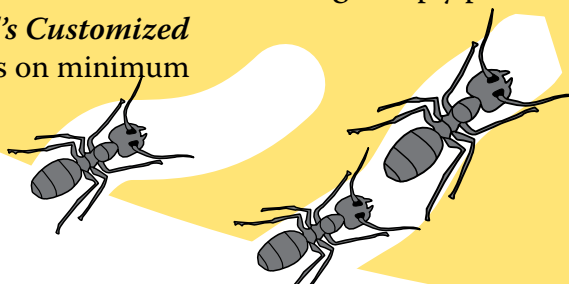
D. Where do most carpenter ant infestations originate? Why do re-infestations occur? *Michael’s* will explain why “thinking outside the box” applies to carpenter ants and other pest control.

Termites

A. Today, homeowners and business owners are faced with multiple options for termite control. Should you use a liquid treatment or baiting plan? While these options seem good on the surface, the best treatment for the uniqueness of your home or business often involves more than just price considerations. *Michael’s* will tailor the best, most aggressive treatment plan for you. We will explain the benefits so you will be comfortable with the solution.

B. Whether using a liquid treatment, baiting plan, or both - *Michael’s* has the latest technology options. We work with you to arrive at the safest solution for your home or business.

C. *More time treating means less time eating.* Simply put, with *Michael’s* aggres-



“Your word is the promise that you keep, not the one you make.”

—Michael K. Caldwell



sive and custom treatment options, the only thing you gain is more value for your money and less time for the termites to destroy your biggest investment – your home or business.

Other Pests

Michael's will help you solve a variety of pest problems. Please refer to the back of this brochure for further details.

IPM: Integrated Pest Management

Michael's considers safe, effective and efficient use of pesticides a number one priority for you, your family and the environment. *Integrated Pest Management* considers changes or alterations in a pests environment to anticipate and prevent pest activity or infestation. With combining cultural, structural, physical, biological and mechanical changes, the use of pesticides can be lessened and greater control can be achieved. As part of any custom treatment plan, *Michael's* offers expert advice and ongoing education as it relates to IPM and the role you play in creating a pest-free environment.

Why Choose Michael's?

Experience

In order to customize treatments, past experience in different constructions and varying degrees of pest infestation is essential. *Michael's* has over 13 years of experience managing pest problems. Every service draws upon this experience to give you the best possible expertise.

Integrity

We take ethics seriously. Standard procedures include honest pest evaluations; strict adherence to pesticide label requirements; and prompt, professional service. The customer is a first priority and serving them is a privilege.



Owner / Operator

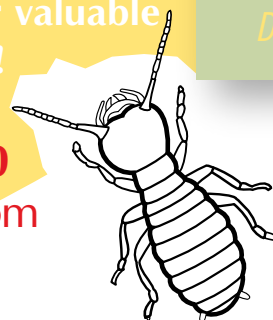
As a small business owner, Michael understands the value of working closely with his customers. Each question you have regarding service, sales, treatment, billing, account history, or administration, is just a phone call away. You will speak to the person who knows the treatment history of your home and your specific schedule.

Exceptional Care and Service

Michael's is a service company first. We take pride in making sure sales commitments are met with exceptional service. You can expect the best communication methods, the latest technologies and more time spent treating your pest problem. At *Michael's*, we treat your house as if it were our house.

Visit the web site for valuable information and tips!

Call: 860-658-9100
www.PeskyPest.com



"To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity."

Donald A. Adams

Pesky Pest Alert!

Do you have other pests worrying you? Michael's treats a full range of pests. For a full list with in-depth information, please visit our web site. Or call today for a FREE pest inspection: **1-800-313-PEST**



Carpenter Ant

1. Infestation indicated by the presence of ant trails, saw dust, and noise in walls (like crinkling cellophane).
2. Mature colonies have a main nest and one or more "satellite" nests.
3. Are not always completely black in color.



Carpenter Ant Swarmer

1. If found indoors can indicate a significant infestation.
2. Indicate a mature colony 6 -10 years old.



German Cockroach

1. Most prolific of all roaches.
2. Are "hitchhikers" carried in book bags, grocery bags, corrugated cardboard boxes, and rented appliances.
3. Often seen at night. Spend 75% of their time at rest or hiding.



Yellow Sac Spider

1. As a group, they are responsible for most spider bites in the U.S. each year.
2. If found inside in large numbers, most likely another insect food source needs to be removed.
3. Presence increases indoors in fall months due to cooling temperatures.



Mice

1. Pelletized baits are often hoarded by mice giving homeowners a false assumption the problem is solved.
2. Cause damage by chewing utility wires, vehicle wires, and refrigerator cooling lines.



Subterranean Termites

1. Cause the damage. Usually not seen by the homeowner.
2. Are blind.
3. Fit through cracks 1/32".



Termite Swarmers

1. Usually the caste (colony member) is seen by homeowners.
2. Usually "swarm" in Connecticut April 1- May 15.
3. Fly to light or windows although not necessarily originating from there.



Yellow Jacket

1. If a large nest is built in a wall void, they can chew through the inside wall and access the inside of your home.
2. Dead bees in a wall can create another secondary infestation.



Paper Wasp

1. Often nest on underside of deck railings, pool edges and inside play-scapes where children can be stung.
2. Only queens over-winter year to year.



Bald Faced Hornet

1. Generally construct aerial nest in trees, shrubs, or eaves/soffits of house.
2. In late fall, nests can be up to two feet tall.

Satisfaction Guaranteed

Exceeding your expectations is a goal Michael's strives for each and every service. If you are not satisfied, we will refund the cost of your last service.

Free Inspection

All custom treatment plans come standard with a free initial inspection. Additional free periodic inspections are available throughout your plan upon request.

Call: **860-658-9100** • www.PeskyPest.com

